US Assistance Program (USAP) Patient Donation Guidelines

USAP Portal: http://www.rompglobal.org/usap/

I. Why must I make a donation in order to receive prosthetic care through the USAP?

All patients receiving a prosthesis through the USAP are asked to make a donation for their prosthesis, according to the details below. ROMP requires this donation for three main reasons. First, we know that patients who are financially invested in their prosthetic care tend to be more committed to learning to use their prosthesis and following through with their prosthetic care for the long-term. Second, most of the revenue from donations is used to cover the cost of components and logistics needed to keep the USAP running and growing. Third, some of the revenue from donations is directed to ROMP programs to serve people with amputation in Guatemala and Ecuador. Finally, please note that the donation amount for USAP patients is still significantly lower than the cost of private care without health insurance.

II. What is the amount of the donation?

Your USAP prosthetist will complete an Application Form together with you on the USAP Portal (Application Form Link). This form collects your personal information, establishes expectations, and submits a donation quote request for the components required for your treatment. ROMP will review this information and respond with an email to your prosthetist approving your application and indicating the donation amount requested for your prosthetic care. The ROMP Program Coordinator will contact you directly to discuss the donation quote so that you can decide if you want to continue with prosthetic care via the USAP. You will need to confirm that you understand and commit to pay the donation amount quoted by making a initial 50% deposit.

The quoted donation amount depends on: whether your prosthetist is donating their time, where they are fabricating your prosthetic socket and the specific components used in your prosthesis. Please note that all donation quotes are final and non-negotiable.
III. When should I make the donation?

You are required to pay at least 50% of the donation in order for ROMP to ship the components for your prosthesis to your prosthetist, and you are then required to pay the remaining amount of the donation before your USAP Prosthetist delivers your prosthesis to you. **This timeline will be strictly enforced, so please be timely with your payment of the donation in order to avoid delays and receive your prosthesis as quickly as possible.**

IV. How can I make the donation?

There are several different ways you can make your donation to ROMP.

1) **Check:** Please make the check out to ‘ROMP’ and send to the following address. In the memo line write the patient’s full name followed by the word “USAP.” *For example: Daniel Jacobs - USAP*

   ROMP  
   PO Box 100915  
   Denver, CO 80250  
   United States

2) **Bank deposit:** Please make the deposit to the following bank account information. In the memo line write the patient's full name followed by the word “USAP.” *For example: Daniel Jacobs - USAP*

   Name: JPMorgan Chase Bank  
   Routing Number: 071000013  
   Account Number: 935908256

   Anyone banking with Chase and US banks in the Zelle online payment network can process online payments directly to ROMP using the info@rompglobal.org e-mail address.

Empowerment Through Mobility
3) **Online payment**: Please make the transaction online with credit or debit card at the following link. In the dropdown menu ‘Select a Campaign’ select ‘US Assistance Program’, and on the next screen enter the name of the patient. *For example: Daniel Jacobs - USAP*

Note that if anonymity is an issue, the memo can be specified as ‘Anonymous USAP’ and ROMP should be informed via email *(usap@rompglobal.org)* of the transaction to ensure that it is registered in the USAP system and no delays in authorization occur.

[https://rompglobal.kindful.com](https://rompglobal.kindful.com)

**V. Confirmation of deposit**

Every time that a patient submits a payment with any of the methods mentioned above, they must go to the **USAP Portal** and click in the button **Confirm deposit** to notify ROMP about the payment of your donation by any of the options presented above in order for ROMP to proceed with the next step of the process.

If another person (i.e. patient family member, friend, etc.) would like to make a donation on behalf of the patient, this is permitted as long as the transaction is made through one of the above channels and it is labelled for the specific patient. Keep in mind that the deposit confirmation must be submitted by the patient or the USAP Prosthetist through the USAP Portal to move forward with the process of prosthetic care.